

SC401927

Registered provider: Benecare Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and operated by a limited company. It provides care for up to four children who experience social and emotional difficulties. There were four children living in the home at the time of the inspection.

The manager has been registered with Ofsted since November 2025.

Inspection date: 10 March 2026

Date of last inspection: 30 April 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At these inspections, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Since the previous full inspection, staff have made positive changes that have contributed to strong outcomes for children. The new registered manager settled well into their role. The home has been completely refurbished and modernised. Children's rooms are personalised. Communal areas in the home reflect children's personalities and interests. This indicates that children are listened to and encouraged to contribute to development of this home.

Children have trusting and secure relationships with staff. Children are making steady progress from their starting points. The registered manager ensures that staff understand children's needs. Staff use consistent approaches to support children's progress. One parent and professional said that the home staff were able to make a difference in the child's life, and they notice considerable progress since the child moved into the home.

Children are enrolled in full time education. One child is supported with learning at the home while education provision is being sought. Staff promote the benefits of education and proactively guide children to succeed academically.

Children do not go missing from home. Incidents of self-harm have reduced significantly. This is because staff focus on prevention and educating children about their vulnerabilities. Restraints are exceptionally rare because staff use positive relationships and creative de-escalation techniques. When such incidents take place, staff ensure that the restraint records are thorough and place emphasis on restoring relationships.

Staff promote positive behaviours via an effective reward system. Each child has individualised goals that are relevant to their learning and life skills. Consequences are rarely used. When consequences are used, they are relevant and educational.

The registered manager ensures that immediate actions are taken to safeguard children when any safeguarding concerns are reported to them. The registered manager ensures that relevant professionals, including LADO officers are informed and consulted. Investigations are conducted in a timely manner and organisational procedures are applied, if deemed necessary. Furthermore, the recruitment of new staff is thorough and safe. This promotes a secure and stable environment for children living at the home.

The new registered manager is ambitious about children's welfare and progress. The registered manager has strong relationships with children and staff. This is because they are available to role model and support good practice. One staff said that the

registered manager is an excellent leader who is knowledgeable and there is a lot to learn from them.

The home has sufficient staff. All staff receive regular and meaningful supervisions that support their development and this focuses them on improving children's lives. Furthermore, the registered manager ensures that staff receive quality debriefs and reflect on their practice.

All previous requirements from the last full inspection have been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/04/2025	Full	Requires improvement to be good
23/07/2024	Full	Good
20/06/2023	Full	Good
27/02/2023	Full	Requires improvement to be good

Children's home details

Unique reference number: SC401927

Provision sub-type: Children's home

Registered provider: Benecare Limited

Registered provider address: 212 Ballards Lane, London N3 2LX

Responsible individual: Claire Akers

Registered manager: Richard Kay

Inspector

Sonata Brisley, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2026